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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants

: Nancy BOOK et al.

Group Art Unit: 2642

Appl No

: 09/987,870

Examiner: Quynh Nguyen

Filed

: November 16, 2001

For

: SYSTEM AND METHOD FOR ROUTING TERMINATING CALLS TO

VOICE MAIL

REPLY UNDER 37 C.F.R. § 1.111

RECEIVED

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

MAR 2 9 2004

Technology Center 2600

Sir:

In response to the Official Action of January 20, 2004, in which a three-month shortened statutory period for response is set to expire on April 20, 2004, Applicants respectfully request reconsideration and withdrawal of each of the outstanding rejections set forth in the above-mentioned Official Action together with consideration and allowance of all the claims pending herein, in due course.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.